



# *Arts, Commerce and Science College, Arvi*

## **Students Satisfaction Survey (SSS) 2020-21**

Due to corona pandemic Students Satisfaction Survey (SSS) was conducted among the students of the college through online feedback on teachers and the course separately. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 1 to 10. The outcomes of the survey is discussed and presented in the IQAC meeting.

Student Satisfaction Survey (SSS) is carried out by providing feedback forms and orally by the faculties. The suggestions boxes are made available for students to record their opinions about the college. The outcome of the survey reveals that the students are extremely satisfied with the performance of the institution. The college is equipped with all the necessary infrastructural facilities like playground, parking lot, central hall, computer labs with internet facility, Language Lab, ICT enabled classrooms, computerized Library and office and so on. Moreover the college is having Grievance Redressal Cell and Anti-ragging Cell to address any kind of student related issues. The mentor scheme also helped us to know the opinions of students regarding the infrastructure, administration and teaching- learning process in the college. All paradigm of Student Satisfaction Survey ensure that all the students get appropriate guidance and training pertaining to career and benefit from the Placement and Entrepreneurship and Skill Development cells. According to this survey, Pupil Guardian Scheme (Dattak Palak Yojna) is found to be very fruitful to assist destitute students to cop up their study and make them self-confident. Direct access and regular interaction with the principal and faculties have boosted students' satisfaction. The survey revealed that the students are very satisfied with the infrastructure facilities as well as performance of the institution on the basis of teaching learning process, teachers and office staff. Most of the students were satisfied with the syllabus covered and the teaching style of the teachers. Students also found teachers fair in internal evaluation process.